

Helpful Hints

Cleaning

For wood furniture cleaning advice, visit SC Johnson's web site at www.pledge.com

For upholstery cleaning, please visit the Thomasville web site under Product Care.

Finishing & Touch-Up Products

Stain for some of our Thomasville suites can be purchased through mohawk. They can also assist with application instructions; however, they cannot ship to California or Canada due to EPA regulations.

Touch-up as well as maintenance products are available from Guardsman at www.guardsman.com, Minwax at www.minwax.com, and Mohawk Finishing Products at www.mohawk-finishing.com.

Color Café finish materials are available directly from Canadel. Please fax your request to 819-228-8389.

We do not ship hazardous materials from our locations. Therefore, if a consumer needs any type of finishing materials or touch up please refer them to a local repair service, home hardware store or the sources above.

Hardware Replacements & Repair

If the item is no longer in production the following is a list of places that you or your consumer may contact for assistance. Please note that these references are not necessarily producers of Thomasville hardware and do charge for their services.

For possible replacement: **Keeler Brass**
1006 North Main Street
High Point, NC 27262
336 841-4220 (Sue McDonald)*
sue@kbchp@northstate.net
Mon.-Fri. 8:00 am- 12:00 noon EST
Reference numbers on the back of the hardware

For repair: **Beaver Metal Works**
707 Huntington Dr.
High Point, NC 27262
336 889-2772
www.beavermetalworks.com

For search assistance: **Hinges & Handles**
Phone 574-674-8878
Fax 574-674-5767
www.handle.com

For hardware reproduction: **18th Century Hardware**
131 East 3rd Street
Derry, PA 15627
724-694-2708

Lighting Hardware & Parts

Furnlite, Inc.

P.O. Box 159
Fallston, NC 28042
Phone 704-538-3193
Fax 704 538-0386
www.furnlite.com

Or for older suites:

Specialty Lighting Inc.

P.O. Box 1680
Washburn Switch Road
Shelby, NC 28150
Phone 704-482-3416

Marble Information & Care

The Marble Institute of America at 440-250-9222, fax 440-250-9223 or www.marble-institute.com provides valuable stone information.

Mirror Supports

Garrett Mirror Supports at 336 887-1230 or PO Box 9714, Greensboro, NC 27408.

Repairs

For a free reference of a qualified local repair service, you may contact The Restoration Center – Hot Line, Inc. at 800-332-2747 or www.furniture-hotline.com

Table Pads

Guardian Custom Products Company at 800-444-0778 or McKay's at 800-328-6563.