

COME  
CLEAN  
WITH YOUR  
CUSTOMERS  
FURNITURE  
PROTECTION  
COVERAGE  
so extensive even  
you'll clean up.



**CRYPTON**<sup>®</sup>

MANUFACTURED EXCLUSIVELY FOR  
GUARDIAN PROTECTION PRODUCTS, INC



# CRYPTON®

MANUFACTURED EXCLUSIVELY FOR  
GUARDIAN PROTECTION PRODUCTS, INC

## Fabric Protection Program

### Warranted Stain Protection for Fabric Upholstered Furniture

#### Program Options

Each warranty is sold with an 8-oz. bottle of Crypton Upholstery Stain Remover **or** a 24-oz bottle of Crypton Fabric Protector for the customer to take home, adding value to the purchase. Program price is dependent upon the product option.

#### Crypton Fabric Upholstery Cleaner

The customer receives the stain remover to treat and remove many common stains, so they can keep their new purchase clean. Crypton Upholstery Stain Remover uses water-based technology so it is pH neutral, biodegradable, and free of bleach, solvents and other harsh chemicals.

#### Crypton Fabric Protector

The customer receives the fabric protector to treat their new fabric upholstery. The Crypton Fabric Protector will help deliver extreme stain and microbial protection, extending the life of the furniture. This product uses water-based technology so it is pH neutral, biodegradable, and free of bleach, solvents and other harsh chemicals.



### Warranty Coverage

#### YEARS OF COVERAGE

Features full replacement five year warranties.

#### COVERAGE FOR FABRIC UPHOLSTERED FURNITURE \*

1. Accidental stains caused by any food or beverage normally consumed by humans.
2. Accidental stains caused by human or pet bodily fluids.
3. Mold or mildew stains caused from any food or beverage normally consumed by humans.
4. Accidental stains caused by grass, grease, ballpoint pen ink, lipstick, nail polish, cosmetics, crayon, iodine, sun block, and shoe polish.

#### INVOICE LIMIT

Coverage is limited to invoices no greater than \$15,000.

#### CLAIM REPORTING TIME

Report all warranty claims to Guardian within 30 days of the occurrence.

#### WARRANTY SUPPORT SERVICES

US based Guardian Warranty Service handles all warranty claims. Toll-free telephone or website service.

#### FULLY SUPPORTED WARRANTY PROGRAMS

Guardian backs every warranty to guarantee that there will never be an interruption of service during the term of the warranty.



\* Some exclusions apply. See warranty for complete details.

# Fabric Warranty



# CRYPTON®

MANUFACTURED EXCLUSIVELY FOR  
GUARDIAN PROTECTION PRODUCTS, INC

## FABRIC FULL REPLACEMENT FIVE YEAR WARRANTY CERTIFICATE For residential use only

Warranty offered exclusively by Guardian Protection Products, Inc.

Warranty  
Number

**CFD**

**SAMPLE**

Warranty Services: 1-800-527-8485

### PLEASE READ CAREFULLY

This is not a warranty of the retail establishment from which you purchased your furniture protection product. **Coverage is limited to invoices no greater than \$15,000.** Warranty coverage is limited to North America. All warranty claims must be submitted to Guardian Protection Products, Inc. This Protection Plan is not a cleaning or maintenance contract, insurance policy, or original manufacturer warranty. This plan is only valid for new furniture that was purchased at the same time as this Protection Plan, and appears on the sales receipt as such.

### GENERAL TERMS AND CONDITIONS OF THIS LIMITED WARRANTY:

This warranty, issued by Guardian Protection Products, Inc, hereinafter referred to as

"Guardian" applies to the original owner of the new furniture item(s) purchased with this warranty and listed on the invoice, hereinafter referred to as "Customer." Guardian warrants the furniture purchased with this warranty, and will service the item as outlined below, within five (5) years from the date of delivery.

### COVERAGE FOR FABRIC UPHOLSTERED FURNITURE:

1. Accidental stains caused by any food or beverage normally consumed by humans.
2. Accidental stains caused by human or pet bodily fluids.
3. Mold or mildew stains caused from any food or beverage normally consumed by humans.
4. Accidental stains caused by grass, grease, ballpoint pen ink, lipstick, nail polish, cosmetics, crayon, iodine, sun block, and shoe polish.

### TO QUALIFY FOR THIS LIMITED WARRANTY, THE CUSTOMER MUST:

1. Have their newly purchased furniture picked up or delivered stain, damage, and soil-free from the authorized dealer.
2. Mail or submit online the warranty registration form to Guardian after furniture delivery.
3. **Report all warranty claims to Guardian within 30 days of the accidental staining occurrence.**
4. Clean the stained areas only as directed by the reverse side of this card. **Do not attempt to clean a stain with any unauthorized chemicals** as this could cause damage that is not covered by this warranty and could void any future warranty claim.
5. You are required to **provide the original sales receipt or other proof of purchase acceptable to Guardian along with this warranty certificate to qualify for service or replace-**

ment. Failure to provide necessary documents within 15 days will void the claim. You are required to submit your warranty number when submitting your claim or Guardian will be unable to service the claim and will only be obligated to refund the price of the warranty. Cleaning service or replacement of furniture **MUST** be first authorized by Guardian and **MUST** have a Guardian authorization number before any service or replacement is initiated. The Customer must relinquish the replaced item to an authorized Guardian representative.

**NOTE:** The Customer shall reasonably cooperate with Guardian in its efforts to perform its obligations under this warranty. Failure to comply with the provisions in this warranty may void any claim. Guardian has the right to void a claim should the customer refuse our attempts to service.

### GUARDIAN WILL BE RESPONSIBLE FOR SERVICING THE WARRANTED STAINED AREA OF THE FABRIC AS FOLLOWS:

1. Providing the Customer with a toll-free number to file a claim for warranted stains.
2. If the warranted stain persists, Guardian will provide a cleaning kit or have the stained area serviced by a professional technician at no charge to the Customer. Professional cleaning is limited to the warranted stained area only.
3. If the technician cannot remove the warranted stain, Guardian will replace the stained area of the fabric if the fabric is available. If the fabric is not available, the Customer can select a new replacement piece equal in value to the original purchase price from the retailer from whom this warranty was purchased. This value excludes all taxes and delivery/shipping fees or warranty purchase price.

**NOTE:** Replacement is limited to the retail store where the warranty was purchased. If the customer moves outside of the delivery area of the retail location of purchase, the customer can choose to pay all applicable shipping/delivery costs associated with the warranty claim or choose to have the warranty purchase price refunded. This option is dependant upon the

retailer and the availability of services that may vary from location to location.

**NOTE:** If the retailer from whom this warranty was purchased is no longer in business, in the case of a claim, Guardian's liability will be limited to a refund of the purchase price of this warranty protection plan. Once a refund has been issued for any item, that will complete and fulfill all terms and conditions of the warranty and all future claims will be void.

Guardian is not responsible for fabric dye lot variations or manufacturers discontinuation. Replacement is limited to the warranted stained item only. Replacement of any item covered by this warranty fulfills all terms and conditions of warranty coverage for that item. Additional warranty coverage may be purchased for the replaced item(s) from the retailer from whom this warranty was purchased. All replaced item(s) become the property of Guardian. In the event of a warranted claim, the Customer may be given the option of a full refund of their Guardian Fabric Protection program purchase in lieu of cleaning or replacement, should the Customer decide to keep the original furniture in its present condition.

### FOR THE PURPOSES OF THIS WARRANTY COVERAGE, THE FOLLOWING DEFINITIONS APPLY:

1. Soiling is defined as a gradual buildup of dirt, dust, body oils, perspiration or any other accumulated stains, which cannot be attributed to a single occurrence. This warranty does not cover soiling.
2. Perspiration, body oils, and hair oils are specifically not considered a "bodily fluid" and are excluded from this warranty coverage. Additionally, this warranty does not provide coverage for bodily fluid stains caused by incontinent individuals or pets. Repeated pet bodily fluid stains, ballpoint pen ink, crayon or lipstick marks of more than 6 inches in length are consid-

- ered preventable occurrences and shall not be eligible for accidental warranty coverage.
3. Mold and mildew stains due to atmospheric causes are not eligible for warranty coverage. Coverage is limited to food or beverage stains that cause mold and mildew stains.
4. Do not use topical treatments other than products supplied with the purchase of this warranty. This warranty excludes any claim or liability for defects or damage caused by such topical treatments. **USE OF ANY UNAUTHORIZED CLEANING PRODUCTS OR METHODS WILL VOID THIS WARRANTY.**

### THIS WARRANTY SPECIFICALLY EXCLUDES STAINS OR DAMAGE FROM:

1. Anything other than the coverage stated above.
2. Substances which destroy or change the color or original characteristics of the fabric such as medication (including vitamins), dyes, paints, acids, corrosives, chemicals, bleaches, glues, adhesives, gum, candle wax, ink (except ballpoint pen ink), marker, nail polish remover, and hair treatments such as hair gel, hair spray, mousse, or other like substances.
3. Willful abuse or misuse of the covered item, furniture that has been purposely torn, neglected, abused, mishandled, or damaged (including pet or animal damage of any kind other than pet bodily fluids).
4. Odors, accumulated or long-term multiple stains and unknown stains, color loss, fading, soiling, dirt, separation of seams; seam slippage, stress tears/rips, furniture that becomes worn or soiled from everyday use. This warranty excludes coverage for wear and tear, or stains or damage to furniture from everyday household use as damages of this type cannot be attributed to a relatable accidental occurrence.
5. This warranty does not apply to any other surfaces including parachute cloth, "X" coded fabrics, draperies, area rugs, carpets, box springs, mattresses, wood, leather, vinyl,

- nubuck, suede, paper, marble, stone, faux stone, ceramic, plastic, glass, metal, and non-colorfast material.
6. Any upgrades to the furniture that alter the appearance from the manufacturer's original state. Anything covered under the manufacturer's warranty, defective manufacturing, improper installation of material, flaws or natural characteristics, or pre-existing conditions.
7. This warranty also excludes coverage for "as-is", "final sale", "pre-owned", and rental furniture items, furniture in non-residential use, in places of public access, or commercial applications.
8. Damage caused during, or as a result of, delivery, set up or assembly, furniture in transit or storage; furniture located outdoors or on patios or screened rooms where it may be directly or indirectly exposed to the elements; damages caused by any natural disasters (including flood or fire damage); property, building, structural, or casualty damage of any kind; items damaged as a result of illegal activity or vandalism; damage by outside contractors; water damage by leaking appliances, water heaters, skylights, and pipes. All losses covered by homeowners or renters insurance.
9. Damage caused by improper cleaning/repair methods or improper cleaning/repair materials.

**This contract is backed by the full faith and credit of Guardian Protection Products, Inc.** This warranty is in lieu of all other warranties, expressed or implied and no one is authorized to assume for Guardian any other liability in connection with the sale of this product. This warranty is nontransferable. Guardian shall not be liable for any consequential or indirect damage of whatever kind and shall only be required to service the stained area as described in the coverage section above. This limited warranty gives you specific rights and you may also have other rights which vary from location to location.

# Advantage Fabric Protection Program

## Warranted Stain Protection, Plus Additional Coverage for Rips, Tears and Burns

### Program Options

Each warranty is sold with an 8-oz. bottle of Crypton Upholstery Stain Remover **or** a 24-oz bottle of Crypton Fabric Protector for the customer to take home, adding value to the purchase. Program price is dependent upon the product option.

#### Crypton Fabric Upholstery Cleaner

The customer receives the stain remover to treat and remove many common stains, so they can keep their new purchase clean. Crypton Upholstery Stain Remover uses water-based technology so it is pH neutral, biodegradable, and free of bleach, solvents and other harsh chemicals.

#### Crypton Fabric Protector

The customer receives the fabric protector to treat their new fabric upholstery. The Crypton Fabric Protector will help deliver extreme stain and microbial protection, extending the life of the furniture. This product uses water-based technology so it is pH neutral, biodegradable, and free of bleach, solvents and other harsh chemicals.



### Warranty Coverage

#### YEARS OF COVERAGE

Features full replacement five year warranties.

#### COVERAGE FOR FABRIC UPHOLSTERED FURNITURE \*

1. Accidental stains caused by any food or beverage normally consumed by humans.
2. Accidental stains caused by human or pet bodily fluids.
3. Mold or mildew stains caused from any food or beverage normally consumed by humans.
4. Accidental stains caused by grass, grease, ballpoint pen ink, lipstick, nail polish, cosmetics, crayon, iodine, sun block, and shoe polish.
5. Accidental damage from rips, cuts, burns, and punctures.

#### INVOICE LIMIT

Coverage is limited to invoices no greater than \$15,000.

#### CLAIM REPORTING TIME

Report all warranty claims to Guardian within 30 days of the occurrence.

#### WARRANTY SUPPORT SERVICES

US based Guardian Warranty Service handles all warranty claims. Toll-free telephone or website service.

#### FULLY SUPPORTED WARRANTY PROGRAMS

Guardian backs every warranty to guarantee that there will never be an interruption of service during the term of the warranty.



\* Some exclusions apply. See warranty for complete details.



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# Advantage Fabric Warranty

## ADVANTAGE FABRIC FULL REPLACEMENT FIVE YEAR WARRANTY CERTIFICATE

For residential use only

Warranty offered exclusively by Guardian Protection Products, Inc.

Warranty  
Number

**CAFD**

**SAMPLE**

Warranty Services: 1-800-527-8485

### PLEASE READ CAREFULLY

This is not a warranty of the retail establishment from which you purchased your furniture protection product. **Coverage is limited to invoices no greater than \$15,000.** Warranty coverage is limited to North America. All warranty claims must be submitted to Guardian Protection Products, Inc. This Protection Plan is not a cleaning or maintenance contract, insurance policy, or original manufacturer warranty. This plan is only valid for new furniture that was purchased at the same time as this Protection Plan, and appears on the sales receipt as such.

### GENERAL TERMS AND CONDITIONS OF THIS LIMITED WARRANTY:

This warranty, issued by Guardian Protection Products, Inc, hereinafter referred to as "Guardian" applies to the original owner of the new furniture item(s) purchased with this

warranty and listed on the invoice, hereinafter referred to as "Customer." Guardian warrants the furniture purchased with this warranty, and will service the item as outlined below, within five (5) years from the date of delivery.

### COVERAGE FOR FABRIC UPHOLSTERED FURNITURE:

1. Accidental stains caused by any food or beverage normally consumed by humans.
2. Accidental stains caused by human or pet bodily fluids.
3. Mold or mildew stains caused from any food or beverage normally consumed by humans.
4. Accidental stains caused by grass, grease, ballpoint pen ink, lipstick, nail polish, cosmetics, crayon, iodine, sun block, and shoe polish.
5. Accidental damage from rips, cuts, burns, and punctures.

### TO QUALIFY FOR THIS LIMITED WARRANTY, THE CUSTOMER MUST:

1. Have their newly purchased furniture picked up or delivered stain, damage, and soil-free from the authorized dealer.
2. Mail or submit online the warranty registration form to Guardian after furniture delivery.
3. Report all warranty claims to Guardian within 30 days of the accidental staining or damage occurrence.
4. Clean the stained areas only as directed by the reverse side of this card. Do not attempt to clean a stain with any unauthorized chemicals as this could cause damage that is not covered by this warranty and could void any future warranty claim.
5. You are required to provide the original sales receipt or other proof of purchase acceptable to Guardian along with this warranty certificate to qualify for service or replacement.

Failure to provide necessary documents within 15 days will void the claim. You are required to submit your warranty number when submitting your claim or Guardian will be unable to service the claim and will only be obligated to refund the price of the warranty. Cleaning service or replacement of furniture MUST be first authorized by Guardian and MUST have a Guardian authorization number before any service or replacement is initiated. The Customer must relinquish the replaced item to an authorized Guardian representative.

**NOTE:** The Customer shall reasonably cooperate with Guardian in its efforts to perform its obligations under this warranty. Failure to comply with the provisions in this warranty may void any claim. Guardian has the right to void a claim should the customer refuse our attempts to service.

### GUARDIAN WILL BE RESPONSIBLE FOR SERVICING THE WARRANTED STAINED OR DAMAGED AREA OF THE FABRIC AS FOLLOWS:

1. Providing the Customer with a toll-free number to file a claim for warranted stains or damages.
2. If the warranted stain persists, Guardian will provide a cleaning kit or have the stained or damaged area serviced by a professional technician at no charge to the Customer. Professional service is limited to the warranted stained or damaged area only.
3. If the technician cannot remove the warranted stain or repair the warranted damage, Guardian will replace the stained or damaged area of the fabric if the fabric is available. If the fabric is not available, the Customer can select a new replacement piece equal in value to the original purchase price from the retailer from whom this warranty was purchased. This value excludes all taxes and delivery/shipping fees or warranty purchase price.

**NOTE:** Replacement is limited to the retail store where the warranty was purchased. If the customer moves outside of the delivery area of the retail location of purchase, the customer can choose to pay all applicable shipping/delivery costs associated with the warranty claim or choose to have the warranty purchase price refunded. This option is dependant upon the

retailer and the availability of services that may vary from location to location.

**NOTE:** If the retailer from whom this warranty was purchased is no longer in business, in the case of a claim, Guardian's liability will be limited to a refund of the purchase price of this warranty protection plan. Once a refund has been issued for any item, that will complete and fulfill all terms and conditions of the warranty and all future claims will be void.

Guardian is not responsible for fabric dye lot variations or manufacturers discontinuation. Replacement is limited to the warranted stained or damaged item only. Replacement of any item covered by this warranty fulfills all terms and conditions of warranty coverage for that item. Additional warranty coverage may be purchased for the replaced item(s) from the retailer from whom this warranty was purchased. All replaced item(s) become the property of Guardian. In the event of a warranted claim, the Customer may be given the option of a full refund of their Guardian Fabric Protection program purchase in lieu of service or replacement, should the Customer decide to keep the original furniture in its present condition.

### FOR THE PURPOSES OF THIS WARRANTY COVERAGE, THE FOLLOWING DEFINITIONS APPLY:

1. Soiling is defined as a gradual buildup of dirt, dust, body oils, perspiration or any other accumulated stains, which cannot be attributed to a single occurrence. This warranty does not cover soiling.
2. Perspiration, body oils, and hair oils are specifically not considered a "bodily fluid" and are excluded from this warranty coverage. Additionally, this warranty does not provide coverage for bodily fluid stains caused by incontinent individuals or pets. Repeated pet bodily fluid stains, ballpoint pen ink, crayon or lipstick marks of more than 6 inches in length are consid-

- ered preventable occurrences and shall not be eligible for accidental warranty coverage.
3. Mold and mildew stains due to atmospheric causes are not eligible for warranty coverage. Coverage is limited to food or beverage stains that cause mold and mildew stains.
4. Do not use topical treatments other than products supplied with the purchase of this warranty. This warranty excludes any claim or liability for defects or damage caused by such topical treatments. USE OF ANY UNAUTHORIZED CLEANING PRODUCTS OR METHODS WILL VOID THIS WARRANTY.

### THIS WARRANTY SPECIFICALLY EXCLUDES STAINS OR DAMAGE FROM:

1. Anything other than the coverage stated above.
2. Substances which destroy or change the color or original characteristics of the fabric such as medication (including vitamins), dyes, paints, acids, corrosives, chemicals, bleaches, glues, adhesives, gum, candle wax, ink (except ballpoint pen ink), marker, nail polish remover, and hair treatments such as hair gel, hair spray, mousse, or other like substances.
3. Willful abuse or misuse of the covered item, furniture that has been purposely torn, neglected, abused, mishandled, or damaged (including pet or animal damage of any kind other than pet bodily fluids).
4. Odors, accumulated or long-term multiple stains and unknown stains, color loss, fading, soiling, dirt, separation of seams; seam slippage, stress tears/rips, furniture that becomes worn or soiled from everyday use. This warranty excludes coverage for wear and tear, or stains or damage to furniture from everyday household use as damages of this type cannot be attributed to a relatable accidental occurrence.
5. This warranty does not apply to any other surfaces including parachute cloth, "X" coded fabrics, draperies, area rugs, carpets, box springs, mattresses, wood, leather, vinyl,

- nubuck, suede, paper, marble, stone, faux stone, ceramic, plastic, glass, metal, and non-colorfast material.
6. Any upgrades to the furniture that alter the appearance from the manufacturer's original state. Anything covered under the manufacturer's warranty, defective manufacturing, improper installation of material, flaws or natural characteristics, or pre-existing conditions.
7. This warranty also excludes coverage for "as-is", "final sale", "pre-owned", and rental furniture items, furniture in non-residential use, in places of public access, or commercial applications.
8. Damage caused during, or as a result of, delivery, set up or assembly, furniture in transit or storage; furniture located outdoors or on patios or screened rooms where it may be directly or indirectly exposed to the elements; damages caused by any natural disasters (including flood or fire damage); property, building, structural, or casualty damage of any kind; items damaged as a result of illegal activity or vandalism; damage by outside contractors; water damage by leaking appliances, water heaters, skylights, and pipes. All losses covered by homeowners or renters insurance.
9. Damage caused by improper cleaning/repair methods or improper cleaning/repair materials.

**This contract is backed by the full faith and credit of Guardian Protection Products, Inc.** This warranty is in lieu of all other warranties, expressed or implied and no one is authorized to assume for Guardian any other liability in connection with the sale of this product. This warranty is nontransferable. Guardian shall not be liable for any consequential or indirect damage of whatever kind and shall only be required to service the stained or damaged area as described in the coverage section above. This limited warranty gives you specific rights and you may also have other rights which vary from location to location.

# 1Plan Furniture Care Program

## One Furniture Care Program to Protect Fabric, Leather and Wood Furniture.

A leader in furniture protection since 1977, Guardian Protection Products, Inc. has joined forces with revolutionary textile manufacturer Crypton Super Fabrics to bring you the most advanced, effective and eco-friendly warranted furniture protection program in the industry.



### Crypton 1Plan Furniture Care Kit

Each warranty is packaged in an attractive take-home furniture care kit for the customer, adding value to the purchase. Kits contain: Crypton Upholstery Stain Remover, Crypton Leather/Vinyl Protector, and Crypton Wood Polish.

### Warranty Coverage

#### YEARS OF COVERAGE

Features full replacement five year warranties.

#### COVERAGE FOR FABRIC UPHOLSTERED FURNITURE \*

1. Accidental stains caused by any food or beverage normally consumed by humans.
2. Accidental stains caused by human or pet bodily fluids.
3. Mold or mildew stains caused from any food or beverage normally consumed by humans.
4. Accidental stains caused by grass, grease, ballpoint pen ink, lipstick, nail polish, cosmetics, crayon, iodine, sun block, and shoe polish.
5. Accidental damage from rips, cuts, burns, and punctures.

#### COVERAGE FOR LEATHER OR VINYL UPHOLSTERED FURNITURE\*

1. Accidental stains caused by any food or beverage normally consumed by humans, human or pet bodily fluids, grass, grease, ballpoint pen ink, lipstick, nail polish, cosmetics, crayon.
2. Mold or mildew stains caused from any food or beverage normally consumed by humans.
3. Accidental rips, cuts, burns, and punctures.

#### COVERAGE FOR CLEAR-COATED, LACQUERED WOOD OR HARD SURFACE FURNITURE\*

1. Accidental stains caused by any food or beverage normally consumed by humans.
2. Mold or mildew stains caused by food or beverage.
3. Accidental breakage of the wood frame or structure or other hard surface from a single incident.
4. Accidental gouge, heat mark, or liquid ring from a single incident.
5. Accidental breakage of glass or mirror components (with the exception of crowned or curved glass).

#### INVOICE LIMIT

Coverage is limited to invoices no greater than \$20,000.

#### CLAIM REPORTING TIME

Report all warranty claims to Guardian within 30 days of the occurrence.

#### WARRANTY SUPPORT SERVICES

US based Guardian Warranty Service handles all warranty claims. Toll-free telephone or website service.

#### FULLY SUPPORTED WARRANTY PROGRAMS

Guardian backs every warranty to guarantee that there will never be an interruption of service during the term of the warranty.

\* Some exclusions apply. See warranty for complete details.



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GUARDIAN PROTECTION PRODUCTS, INC

# 1Plan Warranty

## 1PLAN FIVE YEAR WARRANTY CERTIFICATE (For residential use only)

Warranty offered exclusively by Guardian Protection Products, Inc.

Warranty  
Number

**C1PD**

**SAMPLE**

Warranty Services: 1-800-527-8485

### PLEASE READ CAREFULLY

This is not a warranty of the retail establishment from which you purchased your furniture protection product. **Coverage is limited to invoices no greater than \$20,000.** Warranty coverage is limited to North America. All warranty claims must be submitted to Guardian Protection Products, Inc. This Protection Plan is not a cleaning

or maintenance contract, insurance policy, or original manufacturer warranty. This plan is only valid for new furniture that was purchased at the same time as this Protection Plan, and appears on the sales receipt as such.

### GENERAL TERMS AND CONDITIONS OF THIS LIMITED WARRANTY

This warranty, issued by Guardian Protection Products, Inc, hereinafter referred to as "Guardian" applies to the original owner of the new furniture item(s) purchased with this warranty and listed on the invoice, hereinafter referred to as "Customer." Guardian warrants the furniture purchased with this warranty, and will service the item as outlined below, within five (5) years from the date of delivery. Coverages include:

#### COVERAGE FOR FABRIC UPHOLSTERED FURNITURE:

1. Accidental stains caused by any food or beverage normally consumed by humans and human or pet bodily fluids.
2. Mold or mildew stains caused from any food or beverage normally consumed by humans.
3. Accidental stains caused by grass, grease, ballpoint pen ink, lipstick, nail polish, cosmetics, crayon, iodine, sun block, and shoe polish.
4. Accidental rips, cuts, burns, and punctures.

#### COVERAGE FOR LEATHER OR VINYL UPHOLSTERED FURNITURE:

1. Accidental stains caused by any food or beverage normally consumed by humans, human or pet bodily fluids, grass, grease, ballpoint pen ink, lipstick, nail polish, cosmetics, crayon.
2. Mold or mildew stains caused from any food or beverage normally consumed by humans.
3. Accidental rips, cuts, burns, and punctures.

#### COVERAGE FOR CLEAR-COATED, LACQUERED WOOD OR HARD SURFACE FURNITURE:

1. Accidental stains caused by any food or beverage normally consumed by humans.
2. Mold or mildew stains caused by food or beverage.
3. Accidental breakage of the wood frame or structure or other hard surface from a single incident.
4. Accidental gouge, heat mark, or liquid ring from a single incident.
5. Accidental breakage of glass or mirror components (with the exception of crowned or curved glass).

### TO QUALIFY FOR THIS LIMITED WARRANTY, THE CUSTOMER MUST:

1. Have their newly purchased furniture picked up or delivered stain, damage, and soil-free from the authorized dealer.
2. Mail or submit online the warranty registration form to Guardian after furniture delivery.
3. **Report all warranty claims to Guardian within 30 days of the accidental staining or damage occurrence.**
4. Clean the stained areas only as directed by the reverse side of this card. **Do not attempt to clean a stain with any unauthorized chemicals** as this could cause damage that is not covered by this warranty and could void any future warranty claim.
5. **You are required to provide the original sales receipt or other proof of purchase acceptable**

to Guardian along with this warranty certificate to qualify for service, repair, or replacement. Failure to provide necessary documents within 15 days will void the claim. You are required to submit your warranty number when submitting your claim or Guardian will be unable to service the claim and will only be obligated to refund the price of the warranty. Cleaning/repair service or replacement of furniture **MUST** be first authorized by Guardian and **MUST** have a Guardian authorization number before any service or replacement is initiated. The Customer must relinquish the replaced item to an authorized Guardian representative.

**NOTE:** The Customer shall reasonably cooperate with Guardian in its efforts to perform its obligations under this warranty. Failure to comply with the provisions in this warranty may void any claim. Guardian has the right to void a claim should the customer refuse our attempts to repair or service.

### GUARDIAN SHALL BE RESPONSIBLE ONLY FOR SERVICING THE STAINED OR DAMAGED AREA OF THE FURNITURE AS FOLLOWS:

1. First, providing the Customer with a toll-free number to file claims for warranted stains or damages.
2. Guardian will provide a cleaning kit or have the warranted stained or damaged area serviced by a professional technician at no charge to the Customer. Professional cleaning or servicing is limited to the warranted stained or damaged area only.
3. If the technician cannot remove the stain or repair the item(s), Guardian may replace the affected area. If the affected area(s) cannot be replaced, the Customer can select a new replacement piece equal in value to the original purchase price from the retailer from whom this warranty was purchased. This value excludes all taxes, delivery/shipping fees or warranty purchase price paid on the original invoice.

**NOTE:** Replacement is limited to the retail store where the warranty was purchased. If the customer moves outside of the delivery area of the retail location of purchase, the customer can choose to pay all applicable shipping/delivery costs associated with the warranty claim or choose to have the warranty purchase price refunded. This option is dependant upon the retailer and the availability of services that may vary from location to location.

**NOTE:** If the retailer from whom this warranty was purchased is no longer in business, in the case of a warranted claim, the warranty becomes service only. If the item(s) cannot be serviced, the warranty purchase price will be refunded. Guardian's liability will be limited to a refund of the purchase price of this warranty protection plan. Once a refund has been issued for any item, all terms and conditions of the warranty will be fulfilled and all future claims will be void.

Guardian cannot be held responsible for fabric or leather dye lot variations, wood finish variations, nor manufacturers' discontinuation. Repair or replacement is limited to the affected item(s) only. Replacement of any item covered by this warranty fulfills all terms and conditions of warranty coverage for that item. Additional warranty coverage may be purchased for the replaced item(s) from the retailer from whom this warranty was purchased. All replaced item(s) become the property of Guardian. In an event of a warranted claim, the Customer may be given the option of a full refund of their 1Plan Protection Program purchase in lieu of cleaning or replacement, should the Customer decide to keep the original furniture in its present condition.

### FOR THE PURPOSES OF THIS WARRANTY COVERAGE, THE FOLLOWING DEFINITIONS APPLY:

1. Soiling is defined as a gradual buildup of dirt, dust, body oils, perspiration, or any other accumulated stains, which cannot be attributed to a single occurrence. This warranty does not cover soiling.
2. Repeated pet bodily fluid stains, ballpoint pen ink, crayon or lipstick marks of more than 6 inches in length are considered preventable occurrences and shall not be eligible for accidental warranty coverage.
3. Perspiration, body oils, and hair oils are specifically not considered a "bodily fluid" and are excluded from this warranty coverage. Additionally, this warranty does not provide coverage for bodily fluid stains caused by incontinent individuals or pets.
4. Accidental rips, cuts, and puncture coverage is defined as damage that clearly penetrates through the upholstery. "Scratches" and "scuff marks" are not covered.
5. Mold and mildew stains due to atmospheric causes are not eligible for warranty coverage. Coverage is limited to mold and mildew stains caused by food or beverage.

6. Hard surfaces include marble, stone, laminates, and other hard, non-wood surfaces. Plastic or metal parts, such as hinges and drawer slides are excluded from warranty coverage.

7. Accidental gouges on wood surfaces are defined as damage that clearly penetrates through the clear-coat finish exposing the bare wood. Gouges on hard surfaces clearly damage the surface. Scratches are not covered.

8. Glass and mirror coverage is for breakage only, and applies to all glass top furniture, glass shelves and glass components, with the exception of crowned or curved glass

9. Do not use topical treatments other than products supplied with the purchase of this warranty. This warranty excludes any claim or liability for defects or damage caused by such topical treatments. **USE OF ANY UNAUTHORIZED CLEANING PRODUCTS OR METHODS WILL VOID THIS WARRANTY.**

### THIS WARRANTY SPECIFICALLY EXCLUDES STAINS OR DAMAGE FROM:

1. Anything other than the coverage stated above.
2. Substances which destroy or change the color or original characteristics of fabrics, leathers or furniture surface such as medication (including vitamins), dyes, paints, gum, acids, corrosives, chemicals, bleaches, glues, adhesives, candle wax, ink (except ballpoint pen ink on fabric and leather), marker, nail polish remover, and hair treatments such as hair gel, hair spray, mousse, or other like substances.
3. Willful abuse or misuse of the covered item, furniture that has been purposely torn, neglected, abused, mishandled, or damaged (including pet or animal damage of any kind other than pet bodily fluids).
4. Odors, accumulated or long-term multiple stains and unknown stains, color loss, fading, soiling, furniture that becomes worn or soiled from everyday use. This warranty excludes coverage for stains or damage to furniture caused by wear and tear as damage of this type cannot be attributed to a relatable accidental occurrence.
5. Veneer or topcoat checking; leather or vinyl cracking; leather or vinyl peeling; separation of seams; seam slippage; stress tears/ rips; excessive loss of foam resiliency to cushions; loss of silvering of glass or mirror components; scratches of any type; all accessories. Any upgrades to furniture that alter the appearance from the manufacturer's original state.

6. This warranty does not apply to any other surfaces including parachute cloth, "X" coded fabrics, draperies, area rugs, carpets, box springs, mattresses, nubuck, suede or other sensitive leathers, paper, plastic, bare wood or oil finished furniture, crowned or curved glass, electronic components, and non-colorfast material.

7. Anything covered under the manufacturer's warranty, defective manufacturing, structural defects, failure of assembled joints, improper installation of material, flaws or natural characteristics, defective finishes, or pre-existing conditions.

8. This warranty also excludes coverage for "as-is", "final sale", "pre-owned", and rental furniture items, furniture in non-residential use, in places of public access, or commercial applications.

9. Damage caused during, or as a result of, delivery, set up or assembly; furniture in transit or storage; furniture located outdoors, or on patios or screened rooms where it may be directly or indirectly exposed to the elements; damages caused by any natural disasters (including flood or fire damage); property, building, structural, or casualty damage of any kind; items damaged as a result of illegal activity or vandalism; damage by outside contractors; water damage by leaking appliances, water heaters, skylights and pipes. All losses covered by homeowners or renters insurance.

10. Damage caused by improper cleaning/repair methods or improper cleaning/repair materials.

**This contract is backed by the full faith and credit of Guardian Protection Products, Inc.** This warranty is in lieu of all other warranties, expressed or implied and no one is authorized to assume for Guardian any other liability in connection with the sale of this product. This warranty is nontransferable. Guardian shall not be liable for any consequential or indirect damage of whatever kind and shall only be required to service the stained or damaged area as described in the coverage section above. This limited warranty gives you specific rights and you may also have other rights which vary from location to location.

## Leather Care Program

### Warranted protection for leather and vinyl furniture

A leader in furniture protection since 1977, Guardian Protection Products, Inc. has joined forces with revolutionary textile manufacturer Crypton Super Fabrics to bring you the most advanced, effective and eco-friendly warranted furniture protection program in the industry.



### Crypton Leather Care Kit

Each warranty is packaged in an attractive take-home furniture care kit for the customer, adding value to the purchase. Kits contain: Crypton Leather/Vinyl Cleaner, and Crypton Leather/Vinyl Protector. The customer can now apply the protector to their purchase and have the cleaner for instant stain removal and general cleaning.

### Warranty Coverage

#### YEARS OF COVERAGE

Features full replacement five year warranties.

#### COVERAGE FOR LEATHER OR VINYL UPHOLSTERED FURNITURE\*

1. Accidental stains caused by any food or beverage normally consumed by humans, human or pet bodily fluids, grass, grease, ballpoint pen ink, lipstick, nail polish, cosmetics, crayon.
2. Mold or mildew stains caused from any food or beverage normally consumed by humans.
3. Accidental rips, cuts, burns, and punctures.

#### INVOICE LIMIT

Coverage is limited to invoices no greater than \$10,000 for the three item warranty and \$5,000 for the single item or chair and ottoman warranty.

#### CLAIM REPORTING TIME

Report all warranty claims to Guardian within 30 days of the occurrence.

#### WARRANTY SUPPORT SERVICES

US based Guardian Warranty Service handles all warranty claims. Toll-free telephone or website service.

#### FULLY SUPPORTED WARRANTY PROGRAMS

Guardian backs every warranty to guarantee that there will never be an interruption of service during the term of the warranty.

\* Some exclusions apply. See warranty for complete details.



# CRYPTON®

MANUFACTURED EXCLUSIVELY FOR  
GUARDIAN PROTECTION PRODUCTS, INC

## Single Item Leather Warranty

### LEATHER COMBINATION FULL REPLACEMENT FIVE YEAR WARRANTY CERTIFICATE

Warranty  
Number

**C1L**

**SAMPLE**

Warranty Services: 1-800-527-8485

**SINGLE-ITEM OR CHAIR & OTTOMAN** Covers both leather-only or leather/fabric combination upholstered furniture (For residential use only)

Warranty offered exclusively by Guardian Protection Products, Inc.

#### PLEASE READ CAREFULLY

This is not a warranty of the retail establishment from which you purchased your furniture protection product. **Coverage is limited to invoices no greater than \$5,000.** Warranty coverage is limited to North America. All warranty claims must be submitted to Guardian Protection Products, Inc. This Protection Plan is not a cleaning or maintenance contract, insurance policy, or original manufacturer warranty. This plan is only valid for new furniture that was purchased at the same time as this Protection Plan, and appears on the sales receipt as such.

#### GENERAL TERMS AND CONDITIONS OF THIS LIMITED WARRANTY:

This warranty, issued by Guardian Protection Products, Inc, hereinafter referred to as "Guardian" applies to the original owner of the new furniture item(s) purchased with this warranty and listed

on the invoice, hereinafter referred to as "Customer." Guardian warrants the leather or vinyl upholstered furniture item(s) or leather/fabric combination furniture purchased with this warranty, and will service the item(s) as outlined below, within five (5) years from the date of delivery.

#### Coverage for leather or vinyl or leather/fabric combination upholstered furniture:

1. Accidental stains caused by any food or beverage normally consumed by humans.
2. Accidental stains caused by human or pet bodily fluids.
3. Mold or mildew stains caused from any food or beverage normally consumed by humans.
4. Accidental stains caused by grass, grease, ballpoint pen ink, lipstick, nail polish, cosmetics, and crayon.
5. Accidental damage from rips, cuts, burns, and punctures (Applies to leather only).

#### TO QUALIFY FOR THIS LIMITED WARRANTY, THE CUSTOMER MUST:

1. Have their newly purchased furniture picked up or delivered stain, damage, and soil-free from the authorized dealer.
2. Mail or submit online the warranty registration form to Guardian after furniture delivery.
3. **Report all warranty claims to Guardian within 30 days of the accidental staining or damage occurrence.**
4. Clean the stained areas only as directed by the reverse side of this card. **Do not attempt to clean a stain with any unauthorized chemicals** as this could cause damage that is not covered by this warranty and could void any future warranty claim.
5. **You are required to provide the original sales receipt or other proof of purchase acceptable to Guardian along with this warranty certificate to qualify for service, repair, or re-**

**placement.** Failure to provide necessary documents within 15 days will void the claim. You are required to submit your warranty number when submitting your claim or Guardian will be unable to service the claim and will only be obligated to refund the price of the warranty. Cleaning/repair service or replacement of furniture **MUST** be first authorized by Guardian and **MUST** have a Guardian authorization number before any service or replacement is initiated. The Customer must relinquish the replaced item to an authorized Guardian representative.

**NOTE:** The Customer shall reasonably cooperate with Guardian in its efforts to perform its obligations under this warranty. Failure to comply with the provisions in this warranty may void any claim. Guardian has the right to void a claim should the customer refuse our attempts to repair or service.

#### GUARDIAN SHALL BE RESPONSIBLE ONLY FOR SERVICING THE STAINED OR DAMAGED AREA OF THE FINISHED LEATHER, VINYL OR FABRIC UPHOLSTERY AS FOLLOWS:

1. Providing the Customer with a toll-free number to file a claim for warranted stains.
2. Guardian will have the accidentally stained or damaged area serviced by a professional technician at no charge to the Customer. **PROFESSIONAL CLEANING OR REPAIR IS LIMITED TO THE WARRANTED STAINED OR DAMAGED AREA ONLY.**
3. If the technician cannot remove the warranted stain or repair the accidental damage, Guardian will replace the stained or damaged area of the leather, vinyl or fabric if the leather, vinyl or fabric is available. If the leather, vinyl or fabric is not available, the Customer can select a new replacement piece equal in value to the original purchase price from the retailer from whom this warranty was purchased. This value excludes all taxes and delivery/shipping fees or warranty purchase price.

**NOTE:** Replacement is limited to the retail store where the warranty was purchased. If the customer moves outside of the delivery area of the retail location of purchase, the customer can choose to pay all applicable shipping/delivery costs associated with the warranty claim or choose to have the

warranty purchase price refunded. This option is dependant upon the retailer and the availability of services that may vary from location to location.

**NOTE:** If the retailer from whom this warranty was purchased is no longer in business, in the case of a claim, Guardian's liability will be limited to a refund of the purchase price of this warranty protection plan. Once a refund has been issued for any item, that will complete and fulfill all terms and conditions of the warranty and all future claims will be void.

Guardian is not responsible for dye lot/tannery variations or manufacturers discontinuation. Replacement is limited to the warranted stained item only. Replacement of any item covered by this warranty fulfills all terms and conditions of warranty coverage for that item. Additional warranty coverage may be purchased for the replaced item(s) from the retailer from whom this warranty was purchased. All replaced item(s) become the property of Guardian. In the event of a warranted claim, the Customer may be given the option of a full refund of this protection program purchase in lieu of cleaning, repair, or replacement, should the Customer decide to keep the original furniture in its present condition.

#### FOR THE PURPOSES OF THIS WARRANTY COVERAGE, THE FOLLOWING DEFINITIONS APPLY:

1. Leather/Fabric Combination furniture is defined as a combination of leather and fabric materials used in the manufacturing of the furniture. Fabric-only furniture is excluded from this warranty coverage.
2. **Soiling is defined as a gradual buildup of dirt, dust, body oils, perspiration or any other accumulated stains, which cannot be attributed to a single occurrence. This warranty does not cover soiling.**
3. Perspiration, body oil and hair oil are specifically not considered "bodily fluids" and are excluded from this warranty coverage. Additionally, this warranty does not provide coverage for stains caused by incontinent individuals or pets. Repeated pet bodily fluid stains, and ballpoint pen ink or lipstick marks of more than 6 inches in length, are considered preventable occurrences and

are not eligible for accidental warranty coverage.

4. Mold and mildew stains due to atmospheric causes are not eligible for warranty coverage. Coverage is limited to food or beverage stains that cause mold and mildew stains.
5. Accidental rips, cuts and puncture coverage is defined as damage that clearly penetrates through the leather upholstery. Accidental rips, cuts and puncture coverage is limited to the leather portions only and does not apply to the fabric portions.
6. Do not use topical treatments other than products supplied with the purchase of this warranty. This warranty excludes any claim or liability for defects or damage caused by such topical treatments. **USE OF ANY UNAUTHORIZED CLEANING PRODUCTS OR METHODS WILL VOID THIS WARRANTY.**

#### THIS WARRANTY SPECIFICALLY EXCLUDES STAINS OR DAMAGE FROM:

1. Anything other than the coverage stated above.
2. Substances which destroy or change the color or original characteristics of the leather or fabric such as medication (including vitamins), dyes, paints, acids, corrosives, chemicals, bleaches, glues, adhesives, gum, candle wax, ink (except ballpoint pen ink), marker, nail polish remover, and hair treatments such as hair gel, hair spray, mousse, or other like substances.
3. Willful abuse or misuse of the covered item, furniture that has been purposely torn, neglected, abused, mishandled, or damaged (including pet or animal damage of any kind other than pet bodily fluids).
4. Odors, accumulated or long-term multiple stains and unknown stains, color loss, fading, soiling, dirt, furniture that becomes worn or soiled from everyday use. This warranty excludes coverage for wear and tear, or stains or damage to furniture from everyday household use as damages of this type cannot be attributed to a relatable accidental occurrence.
5. Leather or vinyl cracking; leather or vinyl peeling; separation of seams; seam slippage, stress tears/rips, scratches, scars, leather finish defects, fabric-only furniture. Repair and replacement are specifically excluded on split hides used in seating areas.
6. This warranty does not apply to any other surfaces including parachute cloth, "X" coded fabrics,

vinyl boxing split/crack, split hide, nubuck, suede, carpets, box springs, mattresses, wood, paper, marble, stone, faux stone, ceramic, plastic, glass, metal, and non-colorfast material

7. Any upgrades to the furniture that alter the appearance from the manufacturer's original state. Anything covered under the manufacturer's warranty, defective manufacturing, improper installation of material, flaws or natural characteristics, or pre-existing conditions.
8. This warranty also excludes coverage for "as-is", "final sale", "pre-owned", and rental furniture items, furniture in non-residential use, in places of public access, or commercial applications.
9. Damage caused during, or as a result of, delivery, set up or assembly, furniture in transit or storage; furniture located outdoors or on patios or screened rooms where it may be directly or indirectly exposed to the elements; damages caused by any natural disasters (including flood or fire damage); property, building, structural, or casualty damage of any kind; items damaged as a result of illegal activity or vandalism; damage by outside contractors; water damage by leaking appliances, water heaters, skylights, and pipes. All losses covered by homeowners or renters insurance.
10. Damage caused by improper cleaning/repair methods or improper cleaning/repair materials.

**This contract is backed by the full faith and credit of Guardian Protection Products, Inc.** This warranty is in lieu of all other warranties, expressed or implied and no one is authorized to assume for Guardian any other liability in connection with the sale of this product. This warranty is nontransferable. Guardian shall not be liable for any consequential or indirect damage of whatever kind and shall only be required to service the stained or damaged area as described in the coverage section above. This limited warranty gives you specific rights and you may also have other rights which vary from location to location.



**CRYPTON**<sup>®</sup>

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GUARDIAN PROTECTION PRODUCTS, INC

# Three Item Leather Warranty

## LEATHER COMBINATION FULL REPLACEMENT FIVE YEAR WARRANTY CERTIFICATE

Warranty  
Number

**C3L**

**SAMPLE**

Warranty Services: 1-800-527-8485

**THREE-ITEM** Covers both leather-only or leather/fabric combination upholstered furniture (For residential use only)

Warranty offered exclusively by Guardian Protection Products, Inc.

### PLEASE READ CAREFULLY

This is not a warranty of the retail establishment from which you purchased your furniture protection product. **Coverage is limited to invoices no greater than \$10,000.** Warranty coverage is limited to North America. All warranty claims must be submitted to Guardian Protection Products, Inc. This Protection Plan is not a cleaning or maintenance contract, insurance policy, or original manufacturer warranty. This plan is only valid for new furniture that was purchased at the same time as this Protection Plan, and appears on the sales receipt as such.

### GENERAL TERMS AND CONDITIONS OF THIS LIMITED WARRANTY:

This warranty, issued by Guardian Protection Products, Inc, hereinafter referred to as "Guardian" applies to the original owner of the new furniture item(s) purchased with this warranty and listed

on the invoice, hereinafter referred to as "Customer." Guardian warrants the leather or vinyl upholstered furniture item(s) or leather/fabric combination furniture purchased with this warranty, and will service the item(s) as outlined below, within five (5) years from the date of delivery.

### Coverage for leather or vinyl or leather/fabric combination upholstered furniture:

1. Accidental stains caused by any food or beverage normally consumed by humans.
2. Accidental stains caused by human or pet bodily fluids.
3. Mold or mildew stains caused from any food or beverage normally consumed by humans.
4. Accidental stains caused by grass, grease, ballpoint pen ink, lipstick, nail polish, cosmetics, and crayon.
5. Accidental damage from rips, cuts, burns, and punctures (Applies to leather only).

### TO QUALIFY FOR THIS LIMITED WARRANTY, THE CUSTOMER MUST:

1. Have their newly purchased furniture picked up or delivered stain, damage, and soil-free from the authorized dealer.
2. Mail or submit online the warranty registration form to Guardian after furniture delivery.
3. **Report all warranty claims to Guardian within 30 days of the accidental staining or damage occurrence.**
4. Clean the stained areas only as directed by the reverse side of this card. **Do not attempt to clean a stain with any unauthorized chemicals** as this could cause damage that is not covered by this warranty and could void any future warranty claim.
5. **You are required to provide the original sales receipt or other proof of purchase acceptable to Guardian along with this warranty certificate to qualify for service, repair, or re-**

**placement.** Failure to provide necessary documents within 15 days will void the claim. You are required to submit your warranty number when submitting your claim or Guardian will be unable to service the claim and will only be obligated to refund the price of the warranty. Cleaning/repair service or replacement of furniture **MUST** be first authorized by Guardian and **MUST** have a Guardian authorization number before any service or replacement is initiated. The Customer must relinquish the replaced item to an authorized Guardian representative.

**NOTE:** The Customer shall reasonably cooperate with Guardian in its efforts to perform its obligations under this warranty. Failure to comply with the provisions in this warranty may void any claim. Guardian has the right to void a claim should the customer refuse our attempts to repair or service.

### GUARDIAN SHALL BE RESPONSIBLE ONLY FOR SERVICING THE STAINED OR DAMAGED AREA OF THE FINISHED LEATHER, VINYL OR FABRIC UPHOLSTERY AS FOLLOWS:

1. Providing the Customer with a toll-free number to file a claim for warranted stains.
2. Guardian will have the accidentally stained or damaged area serviced by a professional technician at no charge to the Customer. Professional **CLEANING OR REPAIR IS LIMITED TO THE WARRANTED STAINED OR DAMAGED AREA ONLY.**
3. If the technician cannot remove the warranted stain or repair the accidental damage, Guardian will replace the stained or damaged area of the leather, vinyl or fabric if the leather, vinyl or fabric is available. If the leather, vinyl or fabric is not available, the Customer can select a new replacement piece equal in value to the original purchase price from the retailer from whom this warranty was purchased. This value excludes all taxes and delivery/shipping fees or warranty purchase price.

**NOTE:** Replacement is limited to the retail store where the warranty was purchased. If the customer moves outside of the delivery area of the retail location of purchase, the customer can choose to pay all applicable shipping/delivery costs associated with the warranty claim or choose to have the

warranty purchase price refunded. This option is dependant upon the retailer and the availability of services that may vary from location to location.

**NOTE:** If the retailer from whom this warranty was purchased is no longer in business, in the case of a claim, Guardian's liability will be limited to a refund of the purchase price of this warranty protection plan. Once a refund has been issued for any item, that will complete and fulfill all terms and conditions of the warranty and all future claims will be void.

Guardian is not responsible for dye lot/tannery variations or manufacturers discontinuation. Replacement is limited to the warranted stained item only. Replacement of any item covered by this warranty fulfills all terms and conditions of warranty coverage for that item. Additional warranty coverage may be purchased for the replaced item(s) from the retailer from whom this warranty was purchased. All replaced item(s) become the property of Guardian. In the event of a warranted claim, the Customer may be given the option of a full refund of this protection program purchase in lieu of cleaning, repair, or replacement, should the Customer decide to keep the original furniture in its present condition.

### FOR THE PURPOSES OF THIS WARRANTY COVERAGE, THE FOLLOWING DEFINITIONS APPLY:

1. Leather/Fabric Combination furniture is defined as a combination of leather and fabric materials used in the manufacturing of the furniture. Fabric-only furniture is excluded from this warranty coverage.
2. **Soiling is defined as a gradual buildup of dirt, dust, body oils, perspiration or any other accumulated stains, which cannot be attributed to a single occurrence. This warranty does not cover soiling.**
3. Perspiration, body oil and hair oil are specifically not considered "bodily fluids" and are excluded from this warranty coverage. Additionally, this warranty does not provide coverage for stains caused by incontinent individuals or pets. Repeated pet bodily fluid stains, and ballpoint pen ink or lipstick marks of more than 6 inches in length, are considered preventable occurrences and

are not eligible for accidental warranty coverage.

4. Mold and mildew stains due to atmospheric causes are not eligible for warranty coverage. Coverage is limited to food or beverage stains that cause mold and mildew stains.

5. Accidental rips, cuts and puncture coverage is defined as damage that clearly penetrates through the leather upholstery. Accidental rips, cuts and puncture coverage is limited to the leather portions only and does not apply to the fabric portions.

6. Do not use topical treatments other than products supplied with the purchase of this warranty. This warranty excludes any claim or liability for defects or damage caused by such topical treatments. **USE OF ANY UNAUTHORIZED CLEANING PRODUCTS OR METHODS WILL VOID THIS WARRANTY.**

### THIS WARRANTY SPECIFICALLY EXCLUDES STAINS OR DAMAGE FROM:

1. Anything other than the coverage stated above.
2. Substances which destroy or change the color or original characteristics of the leather or fabric such as medication (including vitamins), dyes, paints, acids, corrosives, chemicals, bleaches, glues, adhesives, gum, candle wax, ink (except ballpoint pen ink), marker, nail polish remover, and hair treatments such as hair gel, hair spray, mousse, or other like substances.
3. Willful abuse or misuse of the covered item, furniture that has been purposely torn, neglected, abused, damaged (including any pet or animal damage other than pet bodily fluids), or mishandled.
4. Odors, accumulated or long-term multiple stains and unknown stains, color loss, fading, soiling, furniture that becomes worn or soiled from everyday use. This warranty excludes coverage for wear and tear, or stains or damage to furniture from everyday household use as damages of this type cannot be attributed to a reliable accidental occurrence.
5. Leather or vinyl cracking; leather or vinyl peeling; separation of seams; seam slippage, stress tears/rips, scratches, scars, leather finish defects, fabric-only furniture. Repair and replacement are specifically excluded on split hides used in seating areas.
6. This warranty does not apply to any other surfaces including parachute cloth, "X" coded fabrics,

vinyl boxing split/crack, split hide, nubuck, suede, carpets, box springs, mattresses, wood, paper, marble, stone, faux stone, ceramic, plastic, glass, metal, and non-colorfast material

7. Any upgrades to the furniture that alter the appearance from the manufacturer's original state. Anything covered under the manufacturer's warranty, defective manufacturing, improper installation of material, flaws or natural characteristics, or pre-existing conditions.

8. This warranty also excludes coverage for "as-is", "final sale", "pre-owned", and rental furniture items, furniture in non-residential use, in places of public access, or commercial applications.

9. Damage caused during, or as a result of, delivery, set up or assembly, furniture in transit or storage; furniture located outdoors or on patios or screened rooms where it may be directly or indirectly exposed to the elements; damages caused by any natural disasters (including flood or fire damage); property, building, structural, or casualty damage of any kind; items damaged as a result of illegal activity or vandalism; damage by outside contractors; water damage by leaking appliances, water heaters, skylights, and pipes. All losses covered by homeowners or renters insurance.

10. Damage caused by improper cleaning/repair methods or improper cleaning/repair materials.

**This contract is backed by the full faith and credit of Guardian Protection Products, Inc.** This warranty is in lieu of all other warranties, expressed or implied and no one is authorized to assume for Guardian any other liability in connection with the sale of this product. This warranty is nontransferable. Guardian shall not be liable for any consequential or indirect damage of whatever kind and shall only be required to service the stained or damaged area as described in the coverage section above. This limited warranty gives you specific rights and you may also have other rights which vary from location to location.



**Your new purchase looks beautiful.  
How will it look six months from now?**

Keep your furniture looking new without the use of harsh solvents with our certifiably green Crypton Protection Program offered exclusively by Guardian Protection Products.

A leader in furniture protection since 1977, Guardian Protection has joined forces with revolutionary textile manufacturer Crypton Super Fabrics to bring you the most advanced, effective and eco-friendly warranted furniture protection program in the industry.

Crypton's third-party certified cleaning products are



engineered to provide complete protection using the safest, greenest technologies. Fabrics stay clean longer so you can Live Clean and Live Green.

You've found furniture that suits your taste. Why not choose a protection plan that fits your philosophy of clean living?

**We've got you covered. Really.**

With the Crypton Protection Program you get more than just an extended 30-day claim notification period and expanded warranty coverage. You get the next generation of stain releasers — safer, greener — and superior at eliminating most stains.

Whether you are buying fabric, leather, stone or wood, you'll get our warranted coverage against common household mishaps guaranteeing full replacement of furniture, when applicable.\* You may also receive a customized furniture care kit including cleaner, protector and polish, for example, to help you care for your purchase.

**Guardian's expanded warranty covers these types of mishaps:\***

- Accidental stains caused by food and beverage, pets, grass, crayons, grease, ballpoint pen ink, and cosmetics on upholstered furniture
- Accidental rips, cuts, burns and punctures on leather
- And for wood furniture, accidental breakage of wood frames and glass or mirror components plus gouges, heat marks and liquid rings



**Furniture maintenance that's as easy as 1-2-3**

1. If a spill occurs, blot with a clean dry cloth or sponge.
2. If you received Crypton cleaning products with your warranty purchase, then select the appropriate product and follow the directions to remove the stain. If you do not have the Crypton cleaners, then proceed to step three.



3. If the stain remains, or for other covered damages, call Guardian Customer Service within thirty days. A representative will assist you with your warranty coverage. Coverage may include professional cleaning or repair of the covered item. If the covered item cannot be cleaned or repaired, we'll replace it.

\*Your sales person will provide details about this store's specific programs. This brochure is a summary of the types of coverages that can be offered, and is not a substitute for the warranty.

